

Appendix 2 – Sample of Public Feedback

Claire


I have been using the Belfast Bikes for around 5 months on a regular basis, picking up a bike close to where my lift drops me off and leaving it at the docking station right outside my office. It would normally take me around 20 minutes to walk this distance, but I can complete my journey in around 7 minutes on a Belfast Bike.


Since the scheme started, I have seen a couple of vandalised bikes but, on the whole, the bikes are well maintained. If you report something wrong with a bike, it is repaired very quickly. I downloaded the app to my smart-phone and find it to be very efficient, as I can check before I leave the house / office if there are bikes available at my starting point and spaces to dock at my destination.




Best of all, as none of my journeys have exceeded 30 minutes, every journey has been free, so my total outlay to date has been £20 for a year's membership of the scheme!

www.belfastbikes.co.uk

 **David Turner** @HerrWulf · Jun 26
@aarongilmore I've been on the bike 2-3 times per weekday since @Belfastbikes launched. It's been hugely transformative for me.
5 replies 2 likes
[View conversation](#)

 NI Greenways and 3 others retweeted

 **Adam Turkington** @AdamTurks · Jul 22
Just missed bus at City Hall. Hopped on a @Belfastbikes and beat it to the Waterfront by a good 3/4 mins. Which is useful :)
9 replies 17 likes

 **John Rooney** @JohnRooOldham · Jun 26
Nice to see the Belfast Bikes scheme up & running @VisitBelfast - would never have thought possible a few years ago

3 replies 3 likes
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Phil Dorman @shutterlic · Jun 4

Granda, 90 - Belfast bike.
@love_belfast @Belfastbikes
@love_belfast @BelfastHourNI
@belfastcc #Belfasthour



8 replies 8 likes

[View photo](#)



Phil Dorman @shutterlic · Jun 4

Belfast Bikes favorited



Michael Jeffrey @jikkemeffrey · 15h

Work meetings aren't so bad when you travel like this @Belfastbikes



2 likes

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#BelfastHour and 8 others follow



Clanmil Housing @ClanmilHousing · Jul 7

.@belfastbikes Our environmentally friendly staff are using pedal power to avoid the traffic on their way to meetings



3 replies 1 like

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Liam McGarry @McGarryConsult

Would love if @belfastbikes were beyond city centre eg Ormeau, Ravenhill, Stranmillis so could be used to commute

Belfast City Council @belfastcc
Do you use @Belfastbikes? We'd like to hear your feedback at our two drop-in sessions on Sept 30/ Oct 1 ow.ly/SwkJn

4:52 PM · 23 Sep 15

Reply to Liam McGarry

David Crozier @david_crozier 1d
@belfastcc @Belfastbikes would love to have some stationed down at NI Science Park for nipping to and from city centre meetings. @nispweb

Belfast City Council @belfastcc 1d
@david_crozier we'll pass that on to the team, David - thank you.

Arti Baker @ArtiBaker 1d
@belfastcc @SustransNI @Belfastbikes cant attend the drop in... but fab scheme.. totally opens up city centre.. I look forward to next phase

Belfast City Council @belfastcc 1d
@ArtiBaker thanks for the feedback guys - great to hear!

Reply to Belfast City Council

Arti Baker @ArtiBaker · Jun 26

@nigreenways @goodeffDave yes.. all walkable IF you have time..
@Belfastbikes have totally opened up city for me on my short lunch breaks..

7:38 AM - 26 Jun 2015 · Details

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Aoibhinn di Tori @aoibhinnditori · Apr 30

@Belfastbikes #83151 had a day out at the beach!



6 12 View photo

David Meade @DavidMeadeLive · Apr 26

Soooo excited @Belfastbikes



9 21 View photo